



## Job Description – Team Member

Casual roles – 01/4/17-23/4/17

Hours – Either 20 or 40hrs/ week

Where you will be working:

The Bear Trail is a superbly exciting new children's adventure trail in Westcott, Nr Cullompton. The concept is to allow children and families to enjoy the physicality of running, jumping and climbing over nets and through mud. All team members must be keen to encourage outdoor play and show bags of enthusiasm. The Trail will be providing a café, which is good simple food served alongside the trail with customer service to the highest standard. We are a forward thinking company and are looking for enthusiastic staff that want to grow with us.

Job Role:

The role will mainly involve the day-to-day running of The Bear Trail. This will include a variety of roles and the candidate will be expected to be able to adapt to the different roles. The team member could be manning the ticket office, focusing on the visitor experience by solving any issues with customers, ensuring the car park is a safe and efficient area, interacting with a diverse mix of customers to improve the trail. Therefore, this will be an exciting role with development opportunities as we grow.

During quieter times of the year, the role may expand out to investing time into the whole trail and other duties.

Main Responsibilities:

1. Customer Service – FRIENDLY AND ENTHUSIASTIC
2. Ticket Office
3. Organisation of car parking
4. Health and hygiene aware
5. Daily inspections of trail/site area
6. Daily inspections of toilet facilities
7. Ensuring seating area free from rubbish
8. Maintenance of trail/site area
9. Other tasks to aid with the smooth running of the trail

Salary:

Competitive rates based on experience

Love mud. Love life.