



Person Specification – Team Member

Education:

The candidate must have a well-rounded education

Qualifications desirable:

- Basic first aid course (HSE approved)
- GCSE Math's

Experience:

The candidate should be able to demonstrate working in a customer service role. The team will consist of around 4-8 team members depending on seasons, therefore the candidate must be able to demonstrate the ability work in a team with a diverse number of tasks.

Knowledge/ skills:

- The candidate must be passionate about the outdoors and customer service.
- Key to working in the staff team is teamwork and creating a friendly environment.

Work-related attributes, qualities, competencies:

- First class customer service skills
- Problem solving with customers
- Able to communicate and empathise with a diverse range of people
- Able to work under own initiative
- Able to work as part of a close knit team
- Ability to promote and market the facility
- Enthusiasm and ability to motivate a diverse group
- Briefing and speaking skills
- Keen to be outdoors during all weathers

Love mud. Love life.