



BIRTHDAY PARTY

FREQUENTLY ASKED QUESTIONS

Why should I book a Bear Trail birthday party?

Primary Times readers voted The Bear Trail as the best party venue in Devon – and it's easy to see why! Scramble over the bear nets, zip down the zip wire and clamber through the tunnels. Challenge your friends around our awesome assault course, get as muddy as you like; and finish it all off with delicious food in the party barn. What's more, you can stay all day, making it the perfect Birthday Party experience.

How long can I spend at The Bear Trail?

One of the many great things about a Bear Trail party is the flexibility. You can arrive at any time from 10am and your party can last all day until we close at 5pm if you like! Of course, most people prefer a shorter party and that's no problem too; just make sure you write the party start and end times on your free (downloadable) party invites so parents know drop off and collection times. Please note that if you are booking a party with food, you will need to arrive at least an hour before the start of your one hour seated time slot to let us have your food order.

How many adults can come and how do I book extra adults?

You will get one free adult for every 6 children so if you book a party for 8-12 kids, you get 2 free adults, for 13-18 kids you get 3 free adults, for 18-24 kids you get 4 free adults etc. Parents normally drop off and pick up children but if you'd like more adults to stay, that's no problem. You can book and pay for any extra adults online, or they can pay on the day at a cost of £3 per adult spectator. This only stands when attending with a birthday party package and does not entitle them to do the trail. If you don't pre-book extra adults, please remember to let parents know in advance of the party that they will either need to drop off & collect or pay £3 on the door if they want to stay and watch.

How does the party barn/food time slot work?

When you book your party, you'll choose a one hour food time slot. During this time slot, you'll have access to the indoor party barn with picnic tables reserved for you. Please note that there can be 2 or 3 parties at the same time in the party barn, but don't worry - there's plenty of room for everyone. For silver and gold packages (which include food), when you arrive you will need to give your food order to the booking office -this must be at least one hour before the start of your time slot. (eg: you have booked the 12-1pm time slot - arrive by 11am to give us your food order). You will be served your food in the party barn at the start of your seated time slot.

Where do I store my food/birthday cakes for the party?

You are welcome to bring your own food (for bronze parties) and a birthday cake (for bronze and silver parties) but please remember cool packs! We do have a storage area within the party barn but this is not locked so you may prefer to keep food in your car until needed. Please do not store any valuables in the party barn as it is a public area.

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Do you do parties for smaller groups?

The minimum number of children for a birthday party is usually 8, however, we know that some children may want a smaller party. We can sometimes accommodate this during quieter times - please email info@thebeartrail.co.uk with child/adult numbers and dates and we will try and help.

How do I get the free birthday child offer?

You must book and pay for 12 or more children online to get the free birthday child offer. Please note you do not have to book for the birthday child online, just book and pay for at least 12 children and the birthday child will be allowed in for free on the day. If you book for 11 children or less, you will need to pay for the birthday child online.

How do I get the birthday child free return pass?

You must book and pay for 12 or more children online to get the free return visit for the birthday child offer - this is in addition to the free birthday child offer. When you arrive, the ticket office will give you a 1x free entry into the Bear Trail ticket that is valid for 6 months after the party date. Of course, at least one adult will need to accompany your child on their return visit - but it's the perfect reason to come back and visit us again! The free return visit can only be used by the birthday child and the ticket must be used for standard entry into the trail (ie not parties/events etc).

What packages do you offer?

We have three awesome party packages to choose from; our Birthday Parties can only be booked online (expect parties for under 1 metre - call to book). ALL our party packages include free downloadable party invites, all day entry into the trail so your party can arrive and leave at any time (between our usual opening hours), a one hour time slot in the party barn with picnic tables reserved for you, The Bear Trail stickers and squash for the kids. Choose from:

The BRONZE Bear package

Bring your own food
£8.95 per child (£5.95 for under 1 metre)

The SILVER Bear package

Includes 1/2 a 9" pizza or portion of chips/cheesy chips for every child
£9.95 per child (£6.95 for under 1 metre)

The GOLD Bear package

Includes a whole 9" pizza or sausage/chicken nuggets & chips for every child
Birthday Cake (with candles)! Choice of chocolate or vanilla cake
£12.45 per child (£9.45 for under 1 metre)

Ready to book?

Visit <https://www.thebeartrail.co.uk/birthday-parties/> to book your awesome Bear Trail Birthday Party!

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