



## BIRTHDAY PARTY

### FREQUENTLY ASKED QUESTIONS

#### Why should I book a Bear Trail birthday party?

Primary Times readers voted The Bear Trail as the best party venue in Devon – and it's easy to see why! Scramble over the bear nets, zip down the zip wire and clamber through the tunnels. Challenge your friends around our awesome assault course, get as muddy as you like; and finish it all off with delicious food in the party barn.

#### How long can I spend at The Bear Trail?

Currently we are running two time slots, the first one is at 10am to 1pm and the second is from 2pm to 5pm course, you can book your one hour party table between these times. The time you book your party is the start of the one hour reserved table, the other two hours are yours to explore the trail. Please remember these are 3 hour slots, your party is within the morning or afternoon time slot. Please let parents know drop off and collection times. Please note that if you are booking a party with food, you will need to arrive at least half an hour before the start of your one hour seated time slot to let us have your food order.

#### How many adults can come and how do I book extra adults?

You will get one free adult for every 6 children so if you book a party for 8-12 kids, you get 2 free adults, 8 children is the minimum number for a party with us. Parents normally drop off and pick up children but if you'd like more adults to stay, that's no problem. You can book and pay for any extra adults online, or they can pay on the day at a cost of £3 per adult spectator. This only stands when attending with a birthday party package and does not entitle them to do the trail. If you don't pre-book extra adults, please remember to let parents know in advance of the party that they will either need to drop off & collect or pay £3 on the door if they want to stay and watch.

#### How does the party barn/food time slot work?

When you book your party, you'll choose a one hour food time slot. During this time slot, you'll have access to the indoor party barn with picnic tables reserved for you. Please note that there is currently only one party at a time and a max of 12 children. For silver and gold packages (which include food), when you arrive you will need to give your food order to the booking office -this must be at least thirty minutes before the start of your time slot. (eg: you have booked the 12-1pm time slot - arrive any time after 10 am but before 11.30 am to give us your food order). You will be served your food in the party barn at the start of your seated time slot.

#### Where do I store my food/birthday cakes for the party?

You are welcome to bring your own food (for bronze parties) and a birthday cake (for bronze and silver parties) but please remember cool packs! We do have a storage area within the party barn but this is not locked so you may prefer to keep food in your car until needed. Please do not store any valuables in the party barn as it is a public area.

Love mud. Love life.



### **How do I get the free birthday child offer?**

You must book and pay for a Silver or Gold party for 12 children online to get the free birthday child offer. Please note you do not have to book for the birthday child online, just book and pay for at least 12 children and the birthday child will be allowed in for free on the day. If you book for 11 children or less, you will need to pay for the birthday child online.

### **How do I get the birthday child free return pass?**

You must book and pay for a Silver or Gold party for 12 or more children online to get the free return visit for the birthday child offer - this is in addition to the free birthday child offer. When you arrive, ask the ticket office for the 1x free entry into the Bear Trail ticket that is valid for 6 months after the party date. Of course, at least one adult will need to accompany your child on their return visit - but it's the perfect reason to come back and visit us again! The free return visit can only be used by the birthday child and the ticket must be used for standard entry into the trail (ie not parties/events etc).

### **What packages do you offer?**

We have three awesome party packages to choose from; our Birthday Parties can only be booked online (except parties for under 1 metre - call to book). ALL our party packages include free downloadable party invites, time slots of 3 hours at the trail with a one hour time slot in the party barn with picnic tables reserved for you and squash for the kids.

Choose from:

#### **The BRONZE Bear package**

Bring your own food £9.95 per child (£6.95 for under 1 metre)

#### **The SILVER Bear package**

Includes 1/2 a 9" pizza or portion of chips/cheesy chips for every child £10.95 per child (£7.95 for under 1 metre)

#### **The GOLD Bear package**

Includes a whole 9" pizza or sausage/chicken nuggets & chips for every child Birthday Cake (with candles)! Choice of chocolate or vanilla cake £13.45 per child (£10.45 for under 1 metre)

### **Ready to book?**

#### **Visit**

<https://www.thebeartrail.co.uk/birthday-parties/> to book your awesome Bear Trail Birthday Party!

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