



ACCESSIBILITY GUIDE

THE BEAR TRAIL

CONTACT INFORMATION

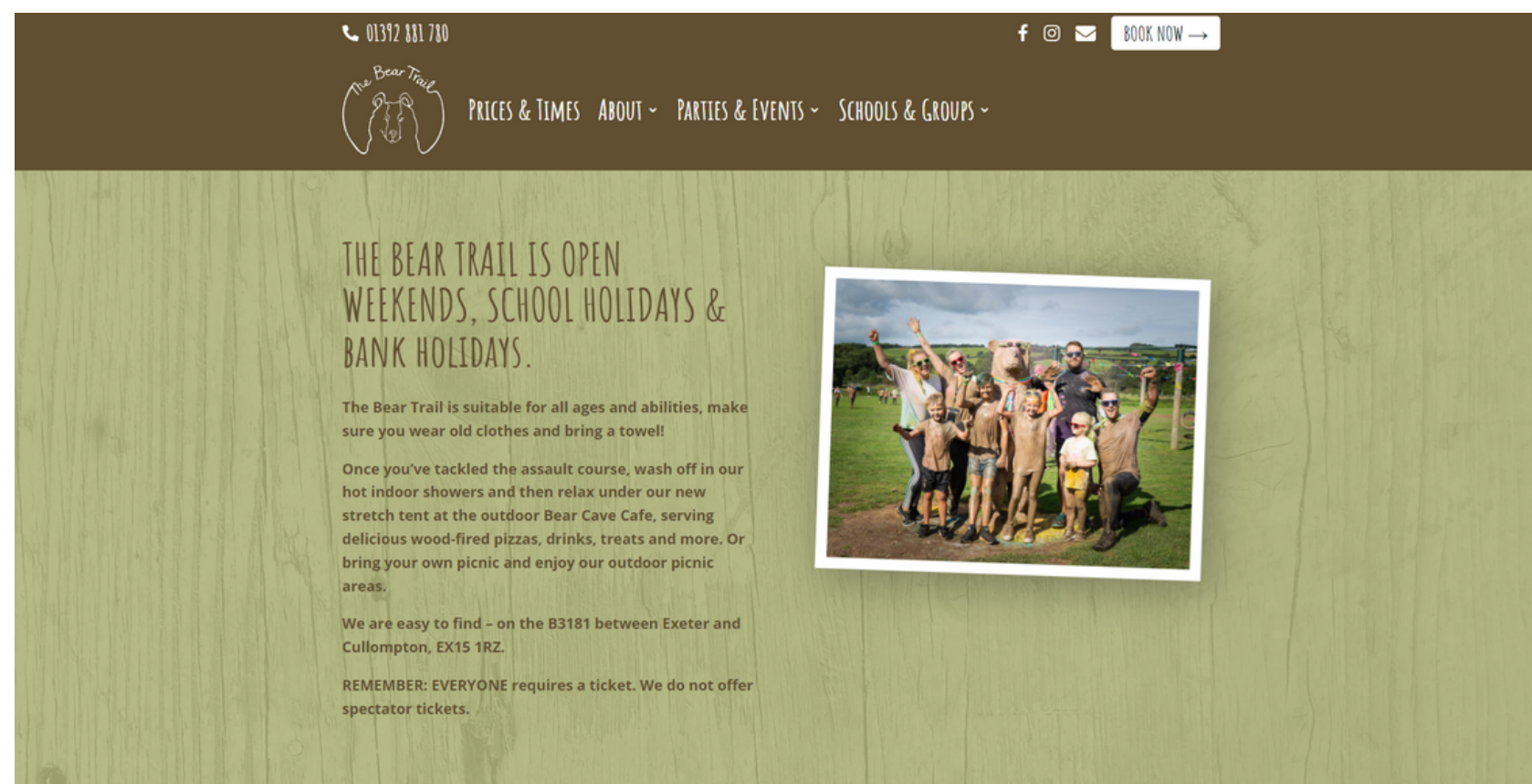


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Contact for enquiries: Lee Ogden, The Bear Trail Manager



The Bear Trail Website

WELCOME



The Bear Trail is Devon's muddiest family-friendly assault course!

30 obstacles, unlimited mud! An award-winning mud-feast of an attraction, The Bear Trail is a family-friendly mud-run obstacle course set on a 10-acre site. Scramble over the bear nets, zoom down the zip wire, and tumble through the tunnels. Tackle the assault course together as many times as you like, this is a mighty mudder for all ages.

Once you've tackled the assault course, wash off in our hot indoor showers and then relax under our new stretch tent at the outdoor Bear Cave Cafe, serving delicious wood-fired pizzas, drinks, treats, and more. Or bring your own picnic and enjoy our outdoor picnic areas.

OUR ACCESS AND INCLUSIVITY PROMISE



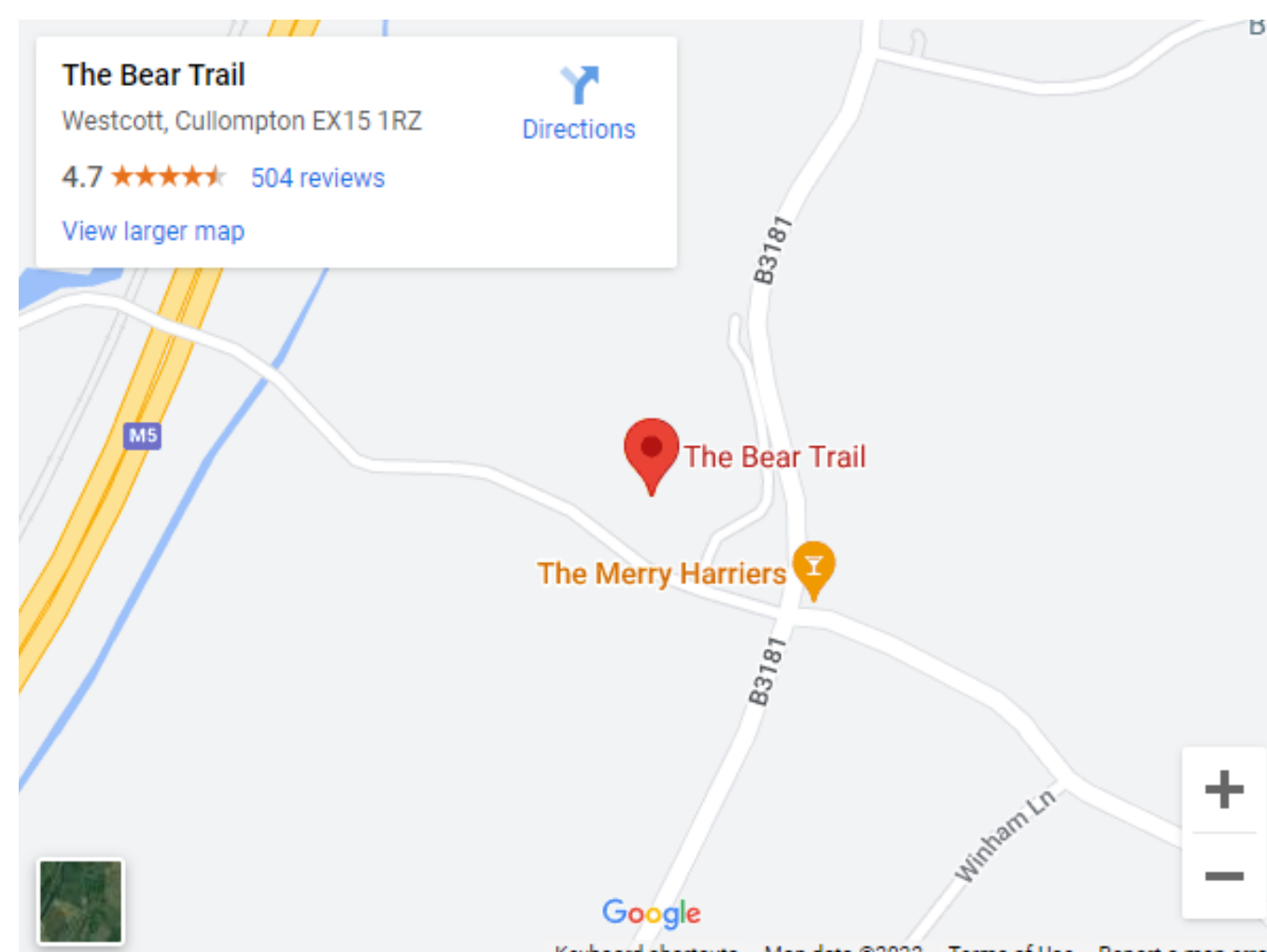
We are committed to inclusivity and work hard to provide a friendly, accessible environment for all our visitors. We promise to:

- Place access and inclusivity at the heart of what we do.
- Do everything we can to remove barriers to participation.
- Work with individuals and organizations that can help us to be more accessible and inclusive.
- Positively encourage feedback on how we can improve.
- Invest in access and inclusivity facilities, equipment, and processes.
- Regularly measure and monitor our progress.
- Display this in all Team Members' areas to remind the team to deliver against our promise.





The Bear Trail Location



Google Maps

Address: The Bear Trail, Westcott, Cullompton, Devon, EX15 1RZ.

Travel by public transport

- You can get to The Bear Trail by bus.
- The nearest bus stop is the Merry Harriers bus stop. It is then a 2-minute walk to The Bear Trail, on flat terrain.
- Stop ID: DVNDWGWGA.
- Regular stagecoach bus from Exeter City Centre.
- Please visit the website, www.stagecoachbus.com, for the most up-to-date timetable. Bus 1C or 694.

Travel by taxi

- You can get a taxi with Apple Central Taxi Exeter by calling 01392 666666. The taxi company has a wheelchair-accessible vehicles upon request.

Parking

- We have a large outdoor car park.
- There are three accessible parking spaces. The accessible parking is less than 10 meters from the main entrance.
- Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped curb.
- From the car park to the entrance, there is level access.
- The car park and entrance are graveled.



Carpark Gravel



Accessible Parking Signs



The Bear Trail Car park

Main Entrance

- From the car park to the main entrance, there is level access.
- The entrance path is 270cm wide or more.
- The entrance gate is 125cm wide or more.
- On arrival you will show a Team Member your e-tickets on your mobile, and you will be welcomed into The Bear Trail through a gate.
- We have display information in large print, with high contrast.



Main Entrance



Main Entrance



Accessible Entrance Gate Open

Outdoor undercover picnic area

- From the entrance to the picnic area, there is level access.
- Some tables have space for wheelchair users.
- You are welcome to purchase food or bring your own food to the picnic area.



Outdoor Picnic Area



Picnic Bench

The Bear Trail obstacle course

- The Bear Trail is based outside, there is level access around the course, but the ground is uneven.



Path Around The Course



Uneven Ground Around The Course

VISUAL STORY OF THE BEAR TRAIL



There are 30 obstacles around the course, below are images of some of the obstacles. You can repeat or miss obstacles if you wish.



Start



VISUAL STORY OF THE BEAR TRAIL CONT.



End

Amenities block

- There is level access, from the main entrance and the obstacles to the amenities block.
- Entrance to the amenities block is up a small slope.
- The entrance is the 115cm wide or more.
- Within the amenities block is one accessible toilet and one accessible changing room with baby change.



Amenities Block Entrance



Amenities Slope



Access To Amenities Block Terrain

AMENITIES BLOCK



Rinse off area

- There is level access, from the main entrance and the obstacles to the amenities block.
- Entrance to the amenities block is up a small slope.
- The entrance is 115cm wide or more.
- Within the amenities block there are 15 shower heads.
- The height to the shower button is 118cm.
- The height to the shower head is 200cm.



Amenities Block Entrance



Each Shower Head



Rinse Off Area

Accessible toilet

- There is one accessible toilet for disabled visitors that is clearly signed.
- From the entrance of the amenities block to the accessible toilet, there is level access.
- The route is 160cm wide or more
- The toilet door is 100cm wide and opens to the right.
- The direction of transfer onto the toilet is to the left.
- There is 80cm at the side of the toilet. There is 200cm in front of the toilet. The toilet seat is 50cm high. The toilet has handrails.
- The washing facility is 75cm high or more.
- These facilities do not have coded access.



Accessible Toilet Door



Accessible Toilet

Accessible changing room

- There is one accessible changing room in the amenities block.
- From the entrance of the amenities block to the accessible changing room, there is level access.
- The route is 160cm wide or more.
- The accessible door is 100cm wide and opens to the left.
- The bench seat is 42cm high.
- The space from the bench to the wall is 115cm wide.
- There is a baby changing area within this room.



Accessible Changing Room Door



Inside Accessible Changing Room

CATERING AND DIETARY REQUIRMENTS



- We sell a range of food to suit specific dietary requirements. These options include gluten-free, vegan, vegetarian, and dairy-free.
- The Team have all had allergen training, so please mention any dietary requirements when ordering.
- Tap water is available upon request
- The menu boards are sized A2 with large font.
- Trays are available for wheelchair users. Team Members can bring food and drink to wheelchair users if required.
- We have a 5* food hygiene rating, from Food Standards Agency Award, 29th July 2021.
- Wherever possible we source our food and drink locally. For example, our coffee comes from Roastworks, Willand, our cakes are from Foxcombe Bakery, Okehampton and Yarde Farm ice cream from Plymouth.

STONE BAKED PIZZA	
Margherita	£6.75
Hawaiian	£7.25
Pepperoni	£7.25
Vegetarian	£7.75
BBQ Chicken	£7.25
Meat Feast	£8.00
Extra Topping	+£0.75 each
HOT FOOD	
Portion of Chips	£3.25
Cheesy Chips	£3.75
6 Chicken Nuggets & Chips	£5.50
2 Sausages & Chips	£5.50
SWEET TREATS & MORE	
Confectionary & Crisps	from £1.00
Cakes	from £1.90
Gluten Free & Dairy Free Options Available On Request	

HOT DRINKS	
Americano	£2.75
Flat White	£2.95
Latte	£2.95
Cappuccino	£2.95
Oat Milk	£0.30
Hot Chocolate	£2.75
+ Cream & Marshmallows	£0.50
Tea	£1.95
English Breakfast, Earl Grey or Speciality Flavours	
COLD DRINKS	
Bottled Still & Sparkling Water	£1.50
Apple or Orange Juice Carton	£1.25
Cans	£1.75

Food and Drinks Menu

Accessibility equipment

- We have two pairs of noise-canceling headphones for use during a session, just ask a member of our Team.

Customer care support

- Some staff have disability awareness training.
- Staff have a training passport to record progress. Monthly training programme. Includes accessibility and inclusive aspects.
- All of the Team are aware of our access and inclusivity promise and it is displayed in all staff areas.

COVID PROCEDURE



Covid Procedure

- We continue to limit numbers onto The Trail.
- The health and safety of our guests and staff is always our number one priority. We continue to follow government guidelines and keep this under constant review.
- We operate a deep clean between each session, which is why no visitors can remain onsite between sessions.

If you have any comments or feedback on this guide, or your visit; on how we could improve for future visits, please email hello@thebeartrail.co.uk, with your suggestions, we would love to hear from you.